

Return / Maintenance and Repair

Packaging and Shipping

If you want to send a device for maintenance or repair to AGT-PSG, please note the following information on packaging and shipping:

Please use the original packaging of the device. If this is not available, use another stable packaging in which the cooler is well protected from the weather and mechanical damage. Handle with care. Heavy blows could cause irreparable damage.

AGT-PSG will only accept deliveries that are not physically damaged. Ensure a transport in perfect upright position. Turning it upside down some parts could be irreparably damaged. It is best to tie down the individual package on a pallet. Do not stack. Mark your package with appropriate icons:



Fill in this form and the subsequent declaration of decontamination completely. Send the device along with the forms DDP (Delivery Duty Paid – AGT-PSG will only accept deliveries if freight and customs are fully paid) to:

AGT-PSG GmbH & Co.KG
Richard-Lucas-Straße 6
41812 Erkelenz Germany

Inform AGT-PSG by email (info.agt@agt-psg.de) about the shipment of the cooler and the approximate delivery date. Please attach scans of the filled in documents.

Sender-/Return-Delivery- Address and Contact Partner

Sender:

Return-delivery to:

same address as sender

Contact (name, email, phone):

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Declaration of Contamination Status

Legal regulations prescribe to fill in and sign the declaration of contamination status and send it back. This information is used to protect our employees. Please attach the declaration to the packing. Otherwise your repair cannot be processed.









Device type		Description / Art. No.			Serial number
Reason for return: (please mark fields, details in comments)					<input type="checkbox"/> Service/ oper. hours
Area	<input type="checkbox"/> compressor	<input type="checkbox"/> gas circuit	<input type="checkbox"/> control	<input type="checkbox"/> fan	<input type="checkbox"/> condensate pump(s)
Reason 1	<input type="checkbox"/> cooling temperature		<input type="checkbox"/> failure	<input type="checkbox"/> failure	<input type="checkbox"/> failure <input type="checkbox"/> noises
Reason 2	<input type="checkbox"/> leak <input type="checkbox"/> blocked		<input type="checkbox"/> wrong values	<input type="checkbox"/> noises	<input type="checkbox"/> leak <input type="checkbox"/> blocked

Comments: (detailed description):

Miscellaneous:

- I herewith declare that the device specified above has been properly cleaned and decontaminated and that there are no risks present when dealing with the device.

In other cases, please describe the hazards in detail:

			
<input type="checkbox"/> Explosives	<input type="checkbox"/> Acute toxicity	<input type="checkbox"/> Flammable	<input type="checkbox"/> Oxidizing
			
<input type="checkbox"/> Environmental hazard	<input type="checkbox"/> Corrosive	<input type="checkbox"/> Irritant toxicity	<input type="checkbox"/> Health hazard
<input type="checkbox"/> Liquid	<input type="checkbox"/> Solid	<input type="checkbox"/> Powdery	<input type="checkbox"/> Gaseous

Please include the current material safety data sheet of the hazardous material!

Company, Contact

Location, Date, Stamp, Signature