Return / Maintenance and Repair

Packaging and Shipping

If you want to send a device for maintenance or repair to AGT Thermotechnik, please note the following information on packaging and shipping:

- Please use the original packaging of the device. If this is not available, use another stable packaging in which the cooler is well protected from the weather and mechanical damage. Handle with care. Heavy blows could cause irreparable damage.

- AGT Thermotechnik will only accept deliveries that are not physically damaged. Ensure a transport in perfect upright position. Turning it upside down some parts could be irreparably damaged. It is best to tie down the individual package on a pallet. Do not stack. Mark your package with appropriate icons:

  ![icons](image)

- Fill in this form and the subsequent declaration of decontamination completely. Send the cooler along with the forms DDP (Delivery Duty Paid - AGT Thermotechnik will only accept deliveries if freight and customs are fully paid) to:

  AGT Thermotechnik GmbH & Co.KG  
  Richard-Lucas-Straße 6  
  41812 Erkelenz  
  Germany

- Inform AGT Thermotechnik by email (info@agt-thermotechnik.de) about the shipment of the cooler and the approximate delivery date. Please attach scans of the filled in documents.

Sender-/Return-Delivery- Address and Contact Partner

Sender: ____________________________  Return-delivery to: ____________________________

____________________________________  ____________________________________

____________________________________  ____________________________________

____________________________________  ____________________________________

____________________________________  ____________________________________

☐ same address as sender

Contact (name, email, phone):

____________________________________

____________________________________

____________________________________

____________________________________

____________________________________

____________________________________

____________________________________

____________________________________
Return / Maintenance and Repair

Declaration of Contamination Status

Legal regulations prescribe to fill in and sign the declaration of contamination status and send it back. This information is used to protect our employees. Please attach the declaration to the packing. Otherwise your repair cannot be processed.

Device / Articlenumber / Serialnumber:

Reason for return:

☐ I herewith declare that the device specified above has been properly cleaned and decontaminated and that there are no risks present when dealing with the device.

In other cases, please describe the hazards in detail:

☐ Explosives ☐ Acute toxicity ☐ Flammable ☐ Oxidizing

☐ Environmental hazard ☐ Corrosive ☐ Irritant toxicity ☐ Health hazard

☐ Liquid ☐ Solid ☐ Powdery ☐ Gaseous

Please include the current material safety data sheet of the hazardous material!